

Sales, Parts and Service

KEY CONTACT INFORMATION

SALES

NEW MACHINE INQUIRIES

- Call Carey Brayer, *Commercial Director* at 704 340 0522
- Send email to carey.brayer@intermacamerica.com

PARTS

PARTS SOPHIA ONLINE PORTAL

<https://parts.biessegroup.com/LoginPage.aspx>



- Existing and new customers with Biesse Group machines can sign up using REGISTRATION button

PURCHASING PARTS/REQUESTING QUOTATIONS

- Send email to parts@biesseamerica.com and specify in the subject of the email MACHINE MODEL + SERIAL NUMBER
- Call our hot line at 877 824 3773 / option 3 and provide MACHINE SERIAL NUMBER

REQUEST WARRANTY PARTS

- Send email to supportna@biesse.com and specify in the subject of the email MACHINE MODEL + SERIAL NUMBER
- Call our hot line at 877 824 3773 / option 2 and provide MACHINE SERIAL NUMBER

SERVICE

OPEN A SERVICE REQUEST

- Send email to supportna@biesse.com and specify in the subject of the email MACHINE MODEL + SERIAL NUMBER
- Call our hot line at 877 824 3773 / option 2 and provide MACHINE SERIAL NUMBER